



B-AMONG EVENTS & DÉCOR CLIENT TERMS & CONDITIONS

Business: B-Among Events & Decor

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1. PURPOSE

These Client Terms & Conditions ("Client Terms") establish the general terms governing the provision of event planning, management, coordination, décor and related creative services by B-Among Events & Decor ("B-Among") to its clients.

They should be read together with the applicable quotation, proposal, invoice, booking confirmation and/or service agreement.

Where a specific written agreement has been entered into with a client, that agreement shall prevail where there is an inconsistency.

2. OUR SERVICES

Depending on the client's requirements, B-Among may provide:

- event planning;
- event management;
- event coordination;
- function décor;
- event styling;
- creative and artistic works;
- venue and supplier coordination;
- décor and equipment sourcing;
- event setup and dismantling;
- supplier management; and
- other event-related services agreed in writing.

3. CLIENT ENQUIRIES

When making an enquiry, the client should provide accurate information concerning:

- event type;
- date;
- venue;
- expected number of guests;
- event duration;
- preferred theme or concept;
- décor requirements;



- services required;
- budget, where relevant; and
- any special requirements.

B-Among may rely on information provided by the client when preparing a proposal or quotation.

4. QUOTATIONS

A quotation will be based on the information available to B-Among at the time it is prepared.

Unless otherwise stated, quotations are valid for the period specified in the quotation.

A quotation may be revised where:

- the client changes the scope;
- guest numbers change;
- the venue changes;
- the event date changes;
- material or supplier costs change;
- requested items become unavailable; or
- additional services are requested.

5. BOOKING CONFIRMATION

A booking shall only be considered confirmed when:

1. the client has accepted the quotation or proposal;
2. the required booking documentation has been completed;
3. the required deposit or payment has been received; and
4. B-Among has confirmed the booking.

Until confirmation, B-Among may continue to accept enquiries for the same date.

6. DEPOSITS AND PAYMENTS

The applicable deposit and payment schedule shall be stated in the client's quotation, invoice or service agreement.

Payments may be required in stages depending on the size and nature of the engagement.

B-Among may require full payment before an event where this is stated in the applicable quotation or agreement.

7. PAYMENT DEFAULT



Where a client fails to make a payment when due, B-Among may, subject to the applicable agreement:

- suspend further work;
- decline to procure additional items;
- suspend supplier commitments;
- decline to proceed with event setup; or
- cancel the engagement after providing appropriate notice.

Any resulting costs or losses shall be dealt with in accordance with the applicable agreement and applicable law.

8. CLIENT CHANGES

Clients should communicate requested changes as early as possible.

Changes may affect:

- the quotation;
- supplier availability;
- equipment;
- staffing;
- design;
- timelines;
- logistics; and
- the total cost.

B-Among will communicate material additional costs before implementing material changes wherever reasonably practicable.

9. FINAL EVENT DETAILS

The client shall provide final information reasonably required by B-Among within the agreed planning timeline.

This may include:

- final guest numbers;
- program;
- venue access arrangements;
- seating arrangements;
- branding;
- names and wording;
- colours;
- artwork;
- supplier information;
- special instructions; and



- other event details.

Delays in receiving information may affect B-Among's ability to deliver certain elements as originally planned.

10. VENUE RESPONSIBILITIES

The client is responsible for ensuring that the selected venue permits the proposed event activities.

The client should disclose venue restrictions affecting:

- décor installation;
- use of candles or lighting;
- fixing of décor;
- hanging installations;
- use of structures;
- sound;
- setup and dismantling times;
- access;
- parking;
- loading and unloading; and
- other relevant activities.

B-Among will make reasonable efforts to comply with known venue requirements.

11. THIRD-PARTY SUPPLIERS

B-Among may assist the client in identifying, recommending, coordinating or engaging third-party suppliers.

Such suppliers may include:

- caterers;
- venues;
- photographers;
- videographers;
- entertainers;
- transport providers;
- sound and lighting providers;
- tent and furniture providers;
- hospitality providers;
- florists;
- publicity and media providers; and
- other event service providers.



Where a supplier is contracted directly by the client, the supplier remains responsible for its own services.

Where B-Among contracts the supplier on behalf of the client or as part of B-Among's service package, the parties' respective responsibilities shall be set out in the applicable agreement.

12. DECOR AND CREATIVE CONCEPTS

B-Among's décor concepts are developed based on the client's brief, venue, budget, availability of materials and other practical considerations.

Where a specific item, flower, fabric, colour, furniture piece or other material becomes unavailable, B-Among may propose a reasonably comparable alternative.

Minor variations may occur due to:

- natural materials;
- lighting;
- venue conditions;
- availability;
- production differences; or
- practical installation requirements.

13. CLIENT-PROVIDED MATERIALS

Where the client provides logos, photographs, artwork, branding, wording or other materials, the client confirms that they have the right to provide those materials for the intended purpose.

The client remains responsible for ensuring that client-provided materials do not infringe third-party rights.

14. EVENT ACCESS

The client shall ensure that B-Among and its authorized personnel have reasonable access to the venue for agreed setup, event management and dismantling activities.

Where access is delayed or restricted, this may affect the setup or delivery timeline.

15. DAMAGE OR LOSS OF B-AMONG PROPERTY

The client shall take reasonable care of B-Among's décor items, furniture, equipment, props and other property while they are under the client's or event guests' control.



Where loss or damage results from negligence, intentional conduct or unreasonable use by the client or persons under the client's responsibility, B-Among may seek reasonable compensation for the resulting loss.

16. CANCELLATION BY THE CLIENT

A cancellation should be communicated to B-Among in writing as soon as possible.

The financial consequences of cancellation will depend on:

- the date of cancellation;
- work already completed;
- materials already purchased;
- supplier commitments;
- equipment reservations;
- non-refundable costs;
- personnel commitments; and
- other costs reasonably incurred in preparation for the event.

The applicable cancellation and refund terms shall be stated in the client's booking agreement or quotation.

17. POSTPONEMENT

Where an event is postponed, B-Among will make reasonable efforts to accommodate the new date.

Accommodation of a new date will be subject to:

- availability;
- supplier availability;
- existing commitments;
- changes in costs; and
- other practical considerations.

Additional costs may apply.

18. CANCELLATION BY B-AMONG

B-Among may cancel an engagement where:

- the client materially breaches the agreement;
- required payments are not made;
- the event becomes unlawful;
- the venue becomes unavailable;
- circumstances make performance impossible; or
- other circumstances specified in the applicable agreement arise.



Where B-Among cancels for reasons within its control, the applicable agreement and law shall determine the client's entitlement to any refund or other remedy.

19. UNFORESEEN EVENTS

B-Among shall not be responsible for delays or inability to perform caused by circumstances reasonably beyond its control.

These may include:

- extreme weather;
- natural disasters;
- fire;
- accidents;
- public emergencies;
- government action;
- venue closure;
- infrastructure failure;
- transport disruption;
- supplier failure;
- serious illness affecting essential personnel;
- civil unrest; or
- other circumstances beyond reasonable control.

B-Among will make reasonable efforts to communicate with the client and identify alternative arrangements.

20. PHOTOGRAPHY AND PROMOTIONAL USE

B-Among may document its work through photographs and video.

Where identifiable persons are captured and the material is intended for promotional use, B-Among will seek appropriate permission or rely on another lawful basis as required by applicable law.

Clients may notify B-Among in writing if they have specific concerns regarding promotional use of identifiable images.

21. CONFIDENTIALITY

B-Among shall take reasonable measures to protect confidential client information received in connection with an engagement.

Confidential information may include:

- budgets;
- guest information;



- event plans;
- private celebrations;
- business information;
- personal information; and
- other information reasonably understood to be confidential.

22. COMPLAINTS

Clients are encouraged to raise concerns promptly.

Complaints should be submitted to:

services@bamongevents.com

[+256782684258](https://wa.me/256782684258) via WhatsApp

The complaint should, where possible, identify the event, relevant service, nature of the concern and preferred contact details.

B-Among will make reasonable efforts to review and address legitimate complaints promptly.

23. LIMITATION OF LIABILITY

B-Among shall be responsible for its contractual obligations to the extent set out in the applicable agreement and applicable law.

B-Among shall not be responsible for losses arising solely from:

- inaccurate client instructions;
- circumstances beyond reasonable control;
- independent third-party failures; or
- venue restrictions not disclosed to B-Among.

Nothing in these Client Terms excludes or limits liability that cannot lawfully be excluded or limited.

24. GOVERNING LAW

These Client Terms shall be governed by the laws of Uganda.

The parties shall first attempt to resolve disputes amicably.

Where an amicable resolution cannot be achieved, the parties may pursue remedies available under Ugandan law.

25. ACCEPTANCE



Acceptance of a B-Among quotation, proposal, invoice or service agreement may constitute acceptance of these Client Terms where the applicable document expressly incorporates them.

Clients are encouraged to retain a copy of the quotation, agreement and these Terms for their records.

26. CONTACT

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